

KHOURI & FARAH

FOR STANDARD MACHINES & SUPPLIES



Ultimate Technology Services

We strive to keep you on the fastest technological route, Using our international high quality standard affiliations, local expertise and efficient after sales services.

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WHO WE ARE

- Khouri & Farah for standard machines and supplies owners of the brand name: Urban Tech by Khouri & Farah., which is owned by Dr. Zaid Khouri & Mr. Salem Farah. The corporation was founded in **2019** which is specialized in global trading in the Syrian market

- We function in 4 categories:

- 1-EFT switch solution

- 2-E-payment solutions

- 3-Full software & mobile apps services

- 4-ATMs, Cash deposit, Cash recycler & Kiosk machines



Mission

Provide business owners with easy access to Modern-day-to day technologies and new to the world Innovation, yet considering introducing user-friendly and cost efficient line of products.

Vission

Seeking a competitive supply position in the region we function in, leading through the brands we carry, talented expertise, and our consistent after sales services.

Values

- U: Ultimate Customer satisfaction
- T: Thriving Technology

Domain of Business

B2B

Banks

- National Islamic Bank
- ATB Bank
- Al Barakah Bank
- Syrian Islamic Bank
- Bemo Bank
- Byblos Bank
- Syira Gulf Bank

Retail

In retail business, we believe that mastering information is the key to prevail. Having a continuous track on your figures, customers history, and competition trends would be the outcome of using our top notch line of products.

Wholesale

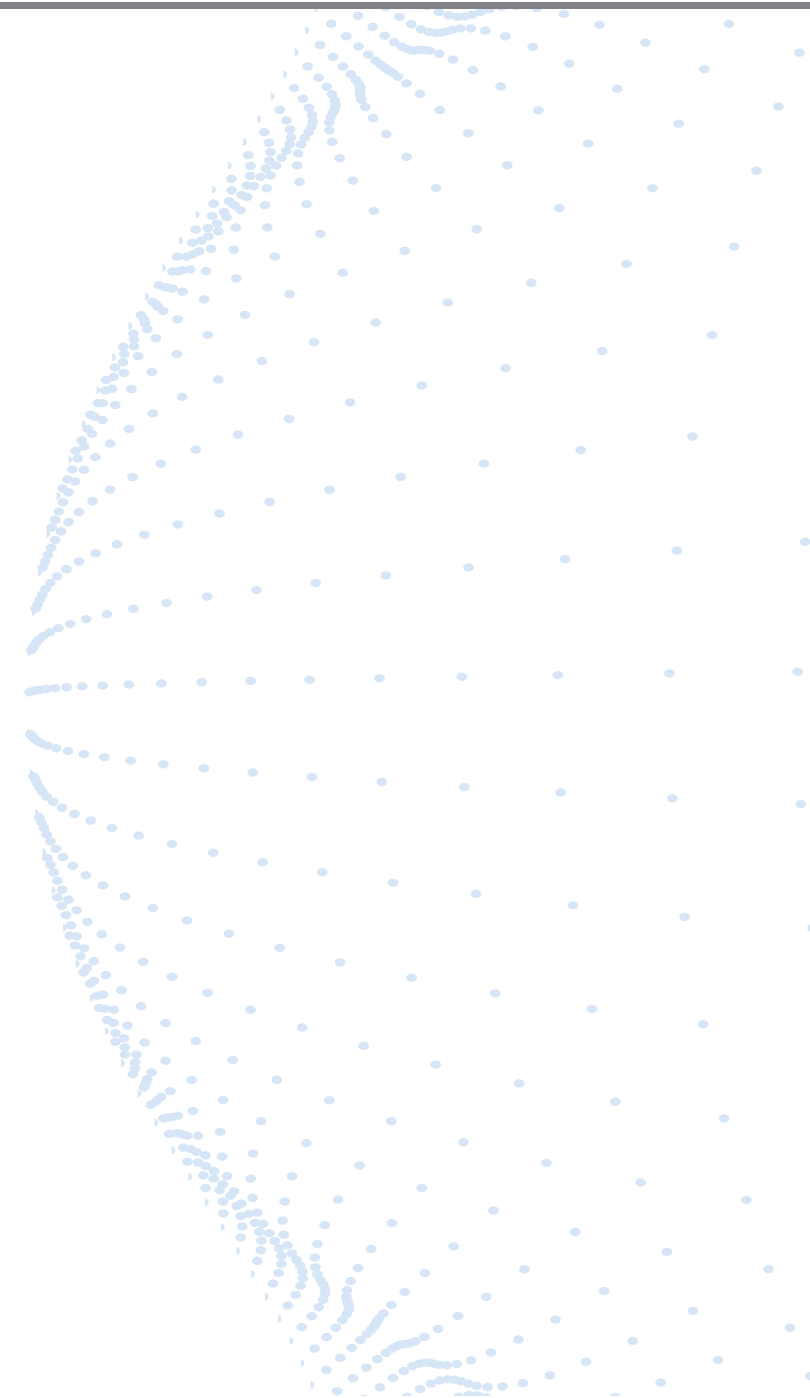
We created a distribution network of wholesalers in the markets we function in.

We rest assure that our customers get the best prices while getting the best after sales services in their own regions while saving them the logistics hustle.

What we are carrying ...

We carry brands from all over the world:

- XPI
- CASHWAY:
 - ATM
 - CASH RECYCLE
 - DEPOSIT MACHINE
 - KIOSK
- Smart Soft Solution
- Newland POS
- PAX POS
- WizarPOS
- Nexgo POS
- Topwize POS
- CIM
- Thales
- Doublepower
- Publicenter
- Kisan
- Numenmatic
- EBA
- Accubanker
- Finger print
- Q-smart



Some highlights of our previous projects:

NIB BANK:

- EFT-Switch installation (CMS,ATM,Integration with another switches (FATORA, Central Bank))
- Full card management system (credit, debit and prepaid cards)
- Card printing solution (Instant, Centralize)
- HSM installation and training
- Full POS solution (Hardware, Software)
- Consultancy
- After sales and maintenance support

AL BARAKEH BANK:

- POS hardware
- After sales and maintenance support

SIIB BANK:

- Loyalty program.
- Consultancy

ATB BANK:

- POS hardware
- POS terminal management system

Our solutions:

1-EFT Switching:

Switching for ATM and POS, CMS etc...

2- Payment solution:

Wide range of POS brands
as well as payment app.

3- HSM:

Thales HSM.

4- Card printing:

Bulk and instant printing,
software and hardware.

5- Full Software and mobile apps services:

loyalty system, archiving system
and banking mobile app.

6- Currency Counters:

Covering small businesses as well as
heavy duty sorters.

7- Kiosk:

Self service terminal.

8- Queuing Solutions:

Q-Smart queue system.

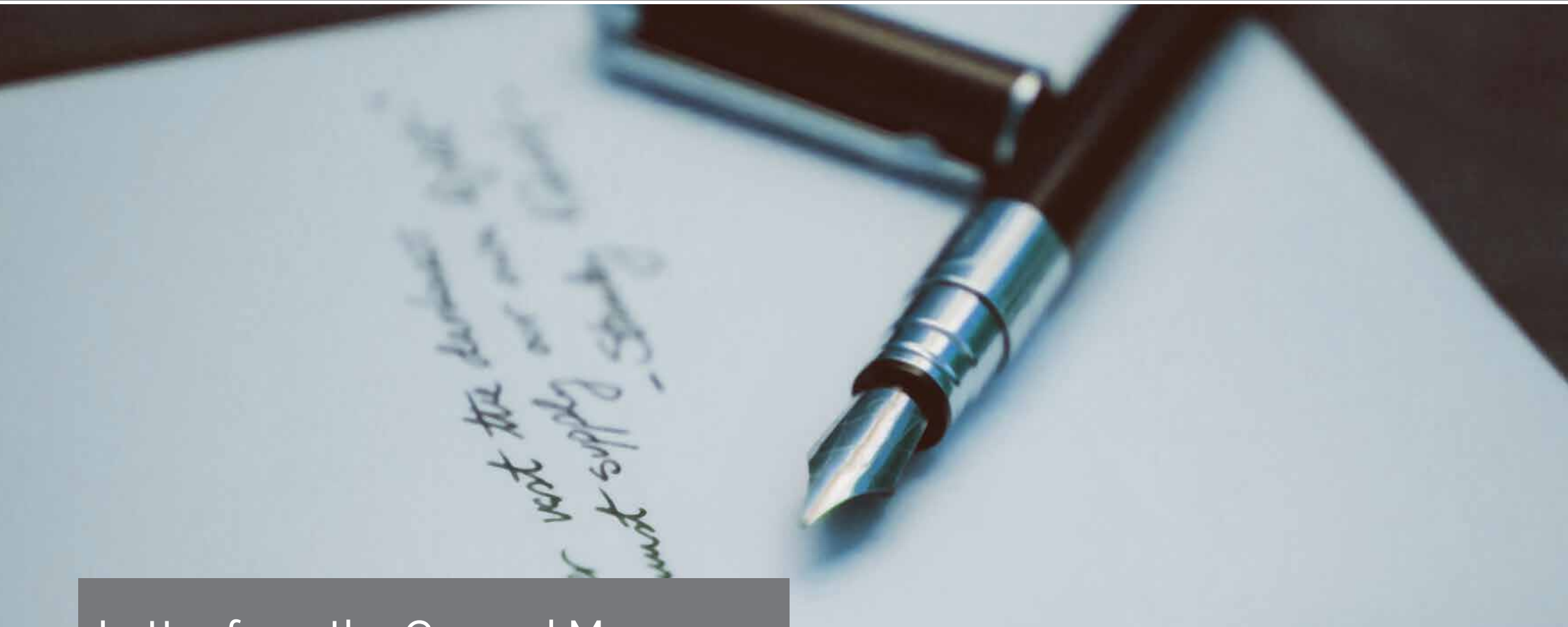
USP "After Sales Service and follow up"

Once our products are operational, our after sales experienced team will deliver the best scheduled care to make sure that our customers are enjoying a smooth and efficient daily work.

Our round-the-clock customer service and quick delivery of spare parts and accessories are just two important aspects of our customer support. Preventive maintenance, inspection, and machine reconditioning and upgrading round out our after-sales service.

Satisfied Customers

We highly believe that customer satisfaction is important for both customers and businesses. This is why we are focused not only on providing the latest in technology itself, but also are keen to improve customer service to make every stage of your cooperation with us a joy and true ROI.



Letter from the General Manager

“Our culture is driven by respect, transparency, collaboration and direct feedback, We are a customer-oriented team that takes pride in authentic and ethical work. With killer teamwork, our experts will handle your issues quickly and professionally. After all success is measured by the value we create for our users.”

Mrs. Diala M. Sabbagh Farah



Number of employees

In Khouri & Farah, we consider our employees as our most valuable asset. Motivation, continuous training, dare to take initiative is what we strive to offer. Our team has experience more than fifteen years in sales and maintenance in public and private sector. You can trust our team strategy to help you develop better business.



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